

# PARMA

The SiforREF team identifies Best Practices as innovative projects or initiatives that have proven to add value, can be mainstreamed into the existing ecosystem, and may be replicated in other regions.



**HOUSING  
HOLISTIC MIXED**



**LABOR MARKET  
INTEGRATION**



**TRAININGS  
QUALIFICATIONS  
APPRENTICESHIPS**



**SOCIAL AND  
CULTURAL SERVICES  
LEGAL COUNSELING**

<b>BERLIN</b>		<p><b>WORK FOR REFUGEES</b> Assessment, job-placement, job fairs.</p> <p><b>INITIATIVE FOR SELF-EMPLOYMENT (I.S.I.)</b> Entrepreneurship for migrant &amp; refugee women.</p> <p><b>BRIDGE NETWORK</b> General advice on labour market access</p> <p><b>EVEREST</b> Apprenticeships for young adults.</p>	<p><b>FRAUENLOOP</b> Training for IT specialists</p> <p><b>BRIDGE NETWORK</b> Assistance in obtaining qualifications and finding employment. Apprenticeships for young adults &amp; cooperation with employers.</p> <p><b>EVEREST</b> Dual Training.</p>	<p><b>WELCOME CENTER</b> Multilingual information and orientation center.</p> <p><b>EVEREST</b></p>
<b>BOLOGNA</b>	<p><b>S.A.L.U.S W SPACE</b> Holistic, intercultural housing, small shops, construction, training and employment.</p> <p><b>VESTA</b> Partnerships for unaccompanied minors/ care, housing, social integration.</p>		<p><b>SCHOOL4JOB</b> Preparatory labour-market training for refugee/migrant youth.</p> <p><b>S.A.L.U.S W SPACE</b></p>	<b>S.A.L.U.S W SPACE</b>
<b>LJUBLJANA</b>		<p><b>SKUHNA</b> Intercultural -social enterprise, restaurant/ catering, (mixed) culinary specific employment, training and storytelling.</p>	<b>SKUHNA</b>	<p><b>THE HUMAN LIBRARY</b> Storytelling from the refugee/ minority population to counteract racism.</p>
<b>PARMA</b>	<p><b>WONDERFUL WORLD</b> Secures housing along with services that assist in the path to integration.</p> <p><b>TANDEM</b> A co-housing &amp; social networking project co-operating with the project "Rifugiati in famiglia".</p> <p><b>REFUGEES IN FAMILY</b> In this project initiated by CIAC, Italian families host adult and underage refugees.</p> <p><b>TUTOR</b> Accompanying support, cultural integration, trans-cultural relations</p>			<p><b>WONDERFUL WORLD</b></p> <p><b>TUTOR</b></p>
<b>VIENNA</b>	<p><b>HAUS AWAT</b> Provides labour market integration service &amp; social support</p>	<p><b>HAUS AWAT</b></p> <p><b>MAGDAS HOTEL</b> Creates apprenticeships, jobs and future prospects for refugees.</p> <p><b>WERKSTART</b> Is an accessible gender-sensitive project for educationally disadvantaged women.</p>	<p><b>HAUS AWAT</b></p> <p><b>STAND 129</b></p> <p><b>MAGDAS HOTEL</b></p> <p><b>WERKSTART</b></p>	<p><b>STAND 129</b> Caritas- social integration, events - interaction activities with locals.</p>



## THE PROJECT

### Social Innovation for Refugees

(SiforREF) examines and tests solutions with the aim to support societal and labour market integration of refugees after their arrival in five Central European cities. Our team consists of researchers, representatives of local government and actors from civil society.



## PARTICIPANT CITIES

Venice, Italy, Lead Partner  
Berlin, Germany  
Bologna, Italy  
Ljubljana, Slovenia  
Parma, Italy  
Vienna, Austria

## AIM

Our goal is that social innovative and inclusive measures for refugee integration become mainstream and institutionalised.

## KEY INSTRUMENTS

Co-operation of key stakeholders at the local level, transnational cooperation and promotion of social innovation.



Comune di Parma

# THE PARMA PROJECTS

The Best Practices outlined below fill the gap where additional and innovative support is still required in existing labour market integration and inclusion ecosystems.

## 1. REFUGEES IN THE FAMILY

**TIMELINE** Since 2015

**CATEGORY** Housing and social integration

### PROGRAMME SUMMARY

The project “Refugees in the family” is a national experimentation of hospitality, in which Italian families become a place of welcome and hospitality for refugees. Within the homes of these families, refugees find a warm relational space outside the institutional reception facilities. Any family residing in Parma or its province can propose to be a host. A family unit, however composed, can make its own domestic space available to accommodate a refugee. Not are a roof and material goods being offered, but above all a network of support and relationships to continue the path towards integration.

The objective here is to increase emotional and relational well-being, expand and diversify the intercultural social network, increase the opportunities for socio-economic inclusion, living together, opening the doors of ones’ home and sharing daily life and social networks.

<https://ciaconlus.org/it/facciamo/generare/rifugiati-in-famiglia>

### PROGRAMME STRUCTURE

“Refugees in the family” emerged as a national experimentation from an idea of CIAC at the beginning of 2015, and is one of the projects of the Protection System for Asylum Seekers and Refugees (SPRAR) “Terra d’Asilo”, led by the Municipality of Fidenza, and “Una città per l’asilo”, led by the Municipality of Parma. In the past five years, about forty refugees have already completed their paths within local families, co-housing and community groups.





## 2.TANDEM PROJECT

**TIMELINE** Since 2016

**CATEGORY** Housing, social Integration, social networking

### PROGRAMME SUMMARY

Tandem is an intercultural co-housing project between young Italians and young refugees outside the institutional reception system.

It was created with the idea that by sharing daily life, young Italians and refugees can find strategies to overcome together the precariousness and daily difficulties common to both. It is a way of experimenting with forms of mutual support and autonomy. The participants are young people, Italians and foreigners with residency permits, aged between 19 and 30, who wish to have an experience of multicultural coexistence, mutual support and commitment to the community.

Tandem not only offers a co-housing experience, it is above all a laboratory of community and civic commitment. Those who join the project are asked to participate in active citizenship and voluntary activities organized by CIAC in a network with other associations in the territories (e.g. MIGRANTOUR).

<https://www.ciaconlus.org/it/facciamo/generare/tandem>

### PROGRAMME STRUCTURE

Tandem is a project that was created thanks to the solidarity of an association and private citizens who offered apartments on free loan. The project was funded for the two year period (2018-2020) by the Otto Per Mille Fund of the Ministry of the Interior. In addition to these funds, no institutional funding was provided to support the project.

Since the start of the project, thirty-five young people have participated. Twenty-two of them were refugees, foreigners with various types of residence permits, and thirteen young Italians who are working towards economic autonomy.

### 3. INTEGRATION TUTOR (TUTOR TERRITORIALE PER L'INTEGRAZIONE)



**TIMELINE** Since 2017

**CATEGORY** Accompanying support, cultural integration, transcultural relations

#### PROGRAMME SUMMARY

The role of the Territorial Tutor refers to a precise logic. This is to allow refugees leaving the reception projects to pursue a personal path of social integration and achieve a greater autonomy. The Territorial Tutor can be a subject – an individual or a group/association - who “adopts” a path of social integration for a refugee. The individual makes available their relational and/or professional skills and resources to support refugees. There are no restrictions regarding hourly availability. Each tutor manages the relationship based upon their possibility and availability.

<https://www.ciaconlus.org/it/facciamo/generare/tutor>

#### PROGRAMME STRUCTURE

The relationship between Territorial Integration Tutor and refugees is not a helping relationship such as the one between a social worker and a beneficiary of support. The purposes of this “link” are instead the following:

- Promoting cultural exchange through proximity
- Guaranteeing emotional support in a delicate transition phase, through a meaningful interpersonal relationship
- Facilitating the knowledge and understanding of the territory and its social, political and economic dynamics
- Guaranteeing “practical” social support for the aspects relating to the achievement of autonomy
- Offering a relational reference in case of need
- Enhancing the presence of the refugee and his specific characteristics, attitudes and abilities, in the local context
- Consolidating meaningful ties, progressively more and more reciprocal and symmetrical



## 4. WONDERFUL WORLD HOUSE

**TIMELINE** Since December 2019

**CATEGORY** Protection, legal protection, reduction of social marginality, social inclusion, cultural integration, housing

### PROGRAMME SUMMARY

“Wonderful World” is a house designed to give protection and legal protection to people excluded from the institutional reception. The house can accommodate up to fifteen people and it is supported by the invaluable contribution of volunteers (about thirty) who carry out socialization activities with guests every day: from cooking together, to supporting them in language learning, up to making music together.

<https://www.ciaconlus.org/it/facciamo/generare/wonderful-word/wonderful-world>

### PROGRAMME STRUCTURE

The project is a response to the negative effects generated by the decree-law 113/2018 (Salvini Decree), which abolished the reception system in force up to that moment, marginalization and exclusion from the reception paths. The property was made available free of charge by a religious body.

The project offers not only an answer to the housing emergency but also a path of legal protection, accompanying support and health-care guidance and support in bureaucratic procedures. In addition, socio-work integration, language training, job orientation workshops and orientation to local opportunities also are part of the project's work. Also, of importance is that it offers an open space for peace.

Also recommended: [Wonderful House in times of Covid-19](#)