

- 02.04.2020
- D.T.1.4.6 Reports of service performance of local AMs - SLOVENIA



12 DIMENSIONS - BENCHMARK



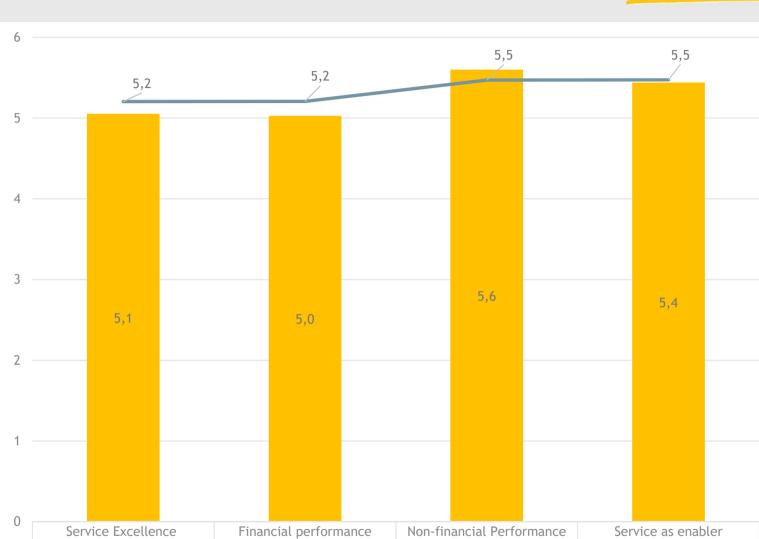
- 5,4 5,0 5 5,0 4,8 4,6 4,6 4.6 - 4,3 4.1 3 5.5 5,4 5,3 5,2 5,2 4.9 4.8 4.5 2 Risk assessment and key Individualisation Sales capabilities Management and Partnership with Network Corporate Organizational Pricing of Assessment of Service performance Service processes customers capabilities culture Structure services for services strategy service quality innovation indicators for standardisation services Slovenia 5,95 4,69 5,52 4,91 5,30 5,38 5,22 4,52 5,18 4,73 4,16 4,76 5.37 5,23 5,01 4.59 5,00 4,59 5.69 4.64 4,83 5,04 4,10 Benchmark 4,26



1= totally disagree, 7= totally agree

PERFORMANCE INDICATORS: BENCHMARK





1= totally disagree, 7= totally agree

5,44

5,47

5,60

5,47



5,03

5,21

5,05

5,20



Slovenia

Benchmark

to equal distribution across countries

BACKGROUND INFO - SLOVENIA



- Participating companies are comping from entire Slovenia
- Slovenia has 222.992 active companies among which 72 % are services (Wholesale and trade), 14 % construction and 14 % industry
- 248 companies in Slovenia are registered in NACE 26, 277 in NACE 27 and 517 in NACE 28.
- Less than 5 % of Slovenian companies can be included in the project
- 91 % of Slovenian companies are SMEs
- Home markets AMs are mostly Germany, Austria, Italy, France, Croatia
- Participating companies have a very high percentage of product export, but not services
- Servitization among Slovenian industrial companies is fairly developed



CONTACT





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www.interreg-central.eu/Content.Node/ProsperAMnet.html www.gzs.si/zdruzenje_kovinske_industrije/vsebina/Projekti-inpobude/ProsperAMnet



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